

Maria Rubio

Bilingual Healthcare Professional | Clinical Research Coordination | Patient Engagement | Medical Assistant |

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Durham, North Carolina

Bilingual healthcare professional and physician trained in Colombia with an international medical background and **hands-on** experience supporting patient care in oncology, surgery, emergency medicine, and multidisciplinary clinical settings. Skilled in patient intake, clinical documentation, specimen collection, patient education, culturally responsive communication, and supporting Spanish-speaking populations and coordinating care across healthcare teams.

Experience

Medical Support Volunteer

UNC Medical Center

Maternity Center Nursing Unit Chapel Hill, NC | August 2026 – Present

- Visit and engage with patients and families to provide comfort, companionship, and nonclinical support during their hospital stay.
- Assist nursing-unit staff with clerical, organizational, and general support tasks within the scope of the volunteer role.
- Help promote a welcoming, respectful, and patient-centered environment for individuals from diverse cultural and linguistic backgrounds.
- Maintain patient privacy, professionalism, and appropriate communication in accordance with hospital policies.

Medical Interpreter

Workers' Compensation – Durham, NC December 2025 – June 2026

- Interpreted medical information between healthcare providers and Spanish-speaking patients during clinical evaluations, ensuring accurate communication and patient understanding.
- Educated patients on treatment plans, medications, follow-up care, and workplace injury recommendations while providing culturally competent support.
- Maintained HIPAA compliance and collaborated with multidisciplinary teams to promote continuity of care and positive patient outcomes.

Medical Support Volunteer

Duke Cancer Center – Durham, NC January 2025 – February 2026

- Supported oncology patients during appointments by providing guidance, education, and emotional support throughout their care journey.
- Connected patients with cancer support programs and healthcare resources to improve access to services.
- Collaborated with physicians, nurses, and clinic staff while assisting with daily operations and volunteer scheduling.

Clinical Assistant

Clínica Oncológica Colsubsidio – Bogotá, Colombia April 2024 – October 2024

- Coordinated patient follow-up, maintained clinical documentation, and managed medical records for breast cancer patients.
- Monitored patient progress, tracked treatment outcomes, and maintained oncology databases to support quality care.
- Collaborated with multidisciplinary healthcare teams to improve care coordination, patient education, and continuity of care.

Clinical Assistant

Clínica Universidad de La Sabana – Chía, Colombia February 2023 – January 2024

- Assisted physicians and clinical staff with patient care, appointment coordination, and daily clinic operations.
- Maintained accurate clinical documentation, patient records, and administrative reports using Microsoft Office.
- Collaborated with multidisciplinary teams to deliver efficient, patient-centered care and support clinical workflow.

Medical Intern

Hospital Universitario La Samaritana – Bogotá, Colombia December 2020 – September 2022

- Completed clinical rotations in Surgery, Internal Medicine, Emergency Medicine, Pediatrics, OB/GYN, Orthopedics, Neurology, Anesthesiology, and Vascular Surgery.
- Assisted physicians with patient assessments, histories, clinical documentation, patient education, and multidisciplinary care in hospital settings.
- Supported patient care by monitoring patients, documenting medical information, and collaborating with healthcare teams in fast-paced clinical environments.

Skills

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| • Patient Intake & Medical History | • Medical Terminology |
| • Patient screening, recruitment, and engagement | • Infection Control |
| • Clinical documentation and medical record review | • Appointment Coordination |
| • Data collection, tracking, and quality control | • Care Coordination |
| • Informed consent support and patient education | • Patient Follow-Up |
| • Patient Education | • Medical Interpretation |
| • HIPAA compliance and patient confidentiality | • Oncology Support |
| • Microsoft Word, Excel, Outlook, and electronic medical records | • Collaboration with multidisciplinary healthcare teams |
| • Cross-cultural health communication | • Bilingual Patient Communication (English & Spanish) |

Education & Certifications

Certifications

- **Registered Medical Assistant (RMA)** – HPRUS / North Carolina Registry, *valid through July 2027*
- **Registered Phlebotomy Technician (RPT)** – HPRUS / North Carolina Registry, *valid through July 2027*
- **Registered Electrocardiograph (EKG) Technician** – HPRUS / North Carolina Registry *Valid through July 2027*
- **Basic Life Support (BLS) Provider**—American Heart Association / *Issued July 2026 | Valid through July 2028*

Education

- **Doctor of Medicine (M.D.)**

Universidad Militar Nueva Granada – Bogotá, Colombia Graduated: September 2022

Clinical Research Experience

- Conducted literature reviews and scientific research.
- Assisted with data analysis and manuscript preparation.
- Collaborated with multidisciplinary research teams.